

Bmobile, Neptune Communications partner on connectivity

BMOBILE Business and Neptune Communications have partnered in a collaboration they say will strengthen business continuity, disaster recovery, and 'Always On' connectivity across Trinidad and Tobago.

'With the increasing need for reliable and redundant con-bmobile, nectivity, particularly in remote and disaster-prone regions, bmobile business' collaboration with Neptune Communications represents a pivotal step in ensuring uninterrupted service for private sector and government agencies alike. Through this partnership, bmobile business will integrate Neptune's Low Earth Orbit (LEO) satellite solutions, offering fast, flexible, resilient broadband connectivity that drives national development through digital transformation,' bmobile stated in a release. Bmobile said the addition of satellite solutions to its portfolio means that government and business clients can benefit from an even more resilient network.

In the event of a service outage or a disaster, Neptune's solutions will provide network redundancy to bmobile business customers, enhancing their networks and ensuring robust connectivity during critical times. Assistant vice president, Business Sales at TSTT Darryl Duke said, 'This collaboration allows us to bring rapid, reliable, and flexible connectivity solutions to businesses and government agencies across Trinidad and Tobago,' 'The ability to quickly deploy broadband services anywhere will revolutionise how we ensure uninterrupted service. This partnership is also a game-changer for our business customers who rely on cloud-based applications and need assured uptime for their operations. Once again, we are demonstrating our commitment to T& T through this forward-thinking network solution,' Duke said.

Speaking at the February 11 launch at the Hyatt Regency, TSTT's CEO Kent Western stated, 'We can't control when disruptions happen, but we can control how we respond. Our partnership with Neptune Communications isn't about replacing fibre or mobile networksit's about strengthening them.

'It ensures that when the unexpected happens, businesses don't have to stop. With satellite solutions, businesses and government agencies have a backup system that automatically takes over when your primary network goes down. No disruptions. No waiting. No lost revenue. No missed opportunities. By integrating Neptune's Low Earth Orbit satellite solutions, we're delivering resilience, redundancy, and reliability- the essentials for any modern digital strategy.' 'Neptune provides 100% geographic coverage across Trinidad and Tobago's land and territorial waters. VSAT is a two-way satellite communication system that uses small Earth-based stations to transmit and receive data via satellites. The technology allows for rapid 'light up service' and provides 'Always On' connectivity and is highly resilient to hazards that affect terrestrial networks,' the release stated.

'We are very pleased to begin work to support bmobile business,' said Julian Jordan, CEO of Neptune Communications. 'Wherever the company needs broadband- whether for network maintenance, remote cell site support, redundancy or network expansion-we can make that happen in one working day. We can be particularly helpful in post-disaster scenarios, where rapid connectivity restoration is essential,' Jordan said.

After witnessing the 9/11 terror attacks in New York in 2001, Jordan began thinking about the implications for the global telecommunications industry.

'Once you cut off the ability to communicate (especially during a disaster), what becomes clear is the acute vulnerability of the officers, institutions, agencies, departments and ministries charged with managing national critical infrastructure and national well-being.

'Network outages cripple the people, methods, infrastructure and systems responsible for 're-booting' a region or country after a major disaster,' Jordan said.

'What we are building is critical for economic development and national digital transformation efforts,' he said.